

Doggie Depot Inc.

605 Rogers Street
Downers Grove, IL 60515
Phone (630) 969-7529 Fax (630) 969-7530

Doggie Daycare General Information and Policies

To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

AGE: All dogs must be at least 16 weeks of age or older.

SEX: All dogs 7 months or older must be spayed or neutered.

SHOTS: All dogs must have up-to-date vaccinations. Owners must submit written proof of Distemper/Parvovirus (or the combination DHLPP), Rabies and Bordetella. All dogs must be on a flea-preventative and heartworm medication year round.

HEALTH: All dogs must be in good health. Owners will certify their dogs are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition, which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.

BEHAVIOR: All dogs must be non-aggressive and not food or toy protective. Owners will certify their dogs have not harmed or shown aggressive or threatening behavior towards any person or any other dog(s). Please remember: your pet will be spending time with other pets and the safety and health of all animals is our main concern.

APPLICATION: All dogs must have a complete, up-to-date and approved application on file. Our application and screening process is free.

RATES: Fees are payable **in advance** of service and are due at the time the dog is dropped off.

	1 Dog	2 Dogs	3 Dogs	4 Dogs
Daily Rate	\$25	\$45	\$65	\$85
Half Day Rate (Up to 6 Hours)	\$15	\$27	\$39	\$51
10 Day Pass	\$225	\$405	\$585	\$765
10 Half Day Pass	\$140	\$252	\$364	\$476
30 Day Pass	\$630	\$1,134	\$1,638	\$2,142

10-day passes expire 2 months from date of first use. 30-day passes expire 3 months from date of first use. Multiple dog discounts apply to dogs from the same family.

DAYS AND HOURS: Monday through Friday from 6:30A.M. – 6:30P.M. Daycare is also available on Saturday and Sunday from 8:00A.M. – 5:30P.M. There is a \$1.00/minute late fee for up to 30 minutes (\$30.00). Dogs not picked up by 7:00P.M. will be boarded and appropriate boarding charges will be charged to your credit card.

*****All dogs arriving for AM daycare MUST be dropped off by 10:00am.**

RESERVATIONS: Required. Cancellations with less than 24 hours notice will be charged full fees.

Doggie Depot Inc.

605 Rogers Street
Downers Grove, IL 60515
Phone (630) 969-7529 Fax (630) 969-7530

Boarding General Information and Policies

Doggie Depot is proud to offer overnight boarding for our daycare guests. All boarding guests must fulfill the same requirements as our daycare dogs. Please read the Doggie Daycare General Information and Policies to ensure your dog meets these requirements.

ACCEPTANCE: In addition to meeting all of the daycare criteria, overnight guests are required to spend at least one full day of daycare at Doggie Depot before spending the night with us. This allows your dog to become familiar with our facility and we can make sure your dog will be comfortable.

FOOD: We ask that you bring more than enough food for your dog's entire stay. This will limit any tummy issues caused by a change in diet. **Please bring your pup's food in a sealed container with his/her name clearly written somewhere on the container (including wet food).** When bringing wet food, please provide a cover for the can. Please include the scoop/cup that you use to measure the quantity of food so we can maintain your pet's diet. We are more than happy to accommodate dogs that require any special circumstances. Just let us know the situation and we'll be happy to provide the best care!

DROP OFF TIMES: Overnight guests must be dropped off **BEFORE 9:00A.M.** on the first day of boarding. This allows your dog to get in enough exercise to tire them out for a good night's sleep.

PICK UP TIMES: Check out time is 9:00A.M. Any dog not picked up by 9:00A.M. on their departure date will have regular daycare rates applied. If you have a daycare package, we can deduct a day from that instead.

HOURS: Monday - Friday 6:30A.M. – 6:30P.M. (closed from 11:30A.M. – 2:00P.M.) Saturday & Sunday 8:00A.M. – 5:30P.M. (Closed from 11:00A.M. – 2:00P.M.)

RATES: Fees are payable **in advance** of service and are due at the time the dog is dropped off.

	1 Dog	2 Dogs	3 Dogs	4 Dogs
Rate/Night	\$40	\$72	\$104	\$136
Holiday Rate/Night	\$50	\$90	\$130	\$170

Holiday rates are applied on the following days: New Years Eve, New Years Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Eve, Christmas Day

CANCELLATION POLICY: Doggie Depot has limited space available. We keep our numbers low in order to provide the best quality and individualized care for your pet. Therefore, we maintain a strict cancellation policy, as there may be clients on a waiting list. For non-holiday boarding guests, cancellations must be made 24 hours in advance. No-show boarders will be charged a one-night cancellation fee. For holidays, we require cancellations to be made one week in advance. Holiday boarders that do not cancel in time, or do not show, will be charged a fee equal to one half of the original reservation.

WHAT ELSE? Feel free to bring in anything you think might make your dog more comfortable. We will provide bedding if you feel your pup won't destroy it! We ask that you replace any bedding your dog destroys. Toys, blankets, treats are all welcome! We want your pup to be as comfortable as possible! Thanks for choosing Doggie Depot!